



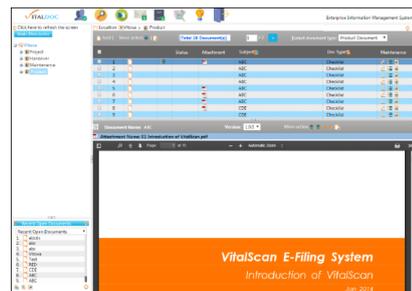
Industry-leading E&E equipment company adopts VITOVA EIM for smart document management

### Changes for the Better with Innovation

The company, wholly-owned subsidiary of a Japanese multinational E&E equipment group, has been serving Hong Kong, Macau and Mainland China since 1966, aiming to provide reliable, high quality and advanced products, such as home appliances and semiconductors & devices, as well as tailor-made systems and solutions, from energy systems to visual information systems, to customers to cater for their needs and provide a better and more enjoyable living environment.

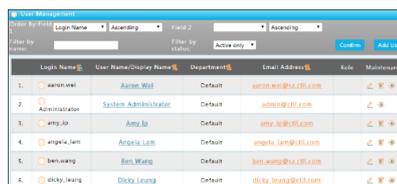
### Embracing Digital Transformation for Better Operations

Along with the advancement of information technology, digital transformation becomes a must-have for many organizations to ensure their smooth operation. The company has a large volume of documents and they used to store the hardcopies in box folders or warehouses and keep the electronic documents among several file servers, resulting in difficulty for searching and retrieving necessary data. The integration of VITOVA EIM with the company's workflow system, email system and ERP system allows the business to scan, index and save all hardcopy documents, emails, project documents and other important documents to the VitalDoc server which serves as a central document repository. VITOVA not only helped the business greatly reduce physical storage, but also allowed users for cross departmental document sharing and rapid information search and retrieval through searchable scanned images with OCR technology and configurable index fields.



## Upholding ISO Standard with High Security Control

The risks of sensitive information leakage or missing, either by accident or through criminal activity, are considerably high. Therefore, the company looked for a secure document management system to store all the “Top Secret”, “Secret” and “Confidential” documents.



Order By	Priority	Login Name	Ascending	Level 2	Ascending	Filter by	Filter by	Active only	Confirm	Add User
Login Name	User Name/Display Name	Department	Default	Email Address	Role	Management				
1.	admin	Admin User	Default	admin.user@vitova.com						
2.	Administration	System Administrator	Default	admin@vitova.com						
3.	amy.sp	Amy Sp	Default	amy.sp@vitova.com						
4.	angela.lam	Angela Lam	Default	angela.lam@vitova.com						
5.	ben.wang	Ben Wang	Default	ben.wang@vitova.com						
6.	chiko.wang	Chiko Wang	Default	chiko.wang@vitova.com						

VITOVA’s high level of security control enables administrators to have full access control of different roles for performing various operations, such as addition and modification. Meanwhile, the Audit Trail function provides complete tracking all document events, significantly enhancing traceability and fulfilling the requirements of the ISO international standard.

## Upgrading System for Higher Compatibility

Long-term customer of VITOVA, the company recently upgraded VitalDoc to the latest version which supports the latest Microsoft Windows 10 and allows viewing of documents and images of all popular types with the most updated HTML5 viewer, greatly improving convenience and operational efficiency for users, especially those who work remotely.

## Optimizing Business Sustainability with VITOVA

As a global leader in the manufacture and sales of electric and electronic equipment, the company is committed to enhancing the quality of life in the society through strengthening its management of diverse services. VITOVA has provided a data management solution that matches today’s industry-specific project nature and working procedures of the company. Achieving smart document management with scalable digital operations, the company has made its way of green business operations with minimized paper consumption, while improving operational efficiency and upholding international standard for a sustainable growth.

***“VITOVA has enabled our business to digitalize important documents more easily, while they are so easy to file and find.”***

Senior Technical Support Officer